SWIM SCHOOL ENROLMENT



1. SWIMMER'S PERSONAL DETAILS

Surname:

	I	I		
Given Names:	DOB:	Gender:	Health Issues:	Current Level:
1.				
2.				
3.				
4.				
Address:		Suburb:	Postcode:	
Email:			Phone:	

2. PREFERRED DAY/TIME:

Day:	Time:

3. PARENT/GUARDIAN'S INFORMATION

Name:	Phone:

4. EMERGENCY CONTACT DETAILS

Name:	Phone:

5. AGREEMENT

I, the undersigned, have read and agree to the Goodlife Swim School terms and conditions and the Goodlife Code of Conduct, listed on the reverse of this form.

Parent/Guardian's Signature:

Date:

FOR OFFICE USE						
SCREENING:	MINDBODY:	<u>CH</u> ECKED BY:	MAIL CHIMP:	SCANNED:		

TERMS AND CONDITIONS OF MEMBERSHIP

1. PARTIES TO THIS CONTRACT

This contract is between the member ("you") and the Goodlife Community Baptist Church, Buderim ("we", "us", "the centre").

2. DIRECT DEBIT - LEARN TO SWIM ONLY

All swimming lessons must be paid by completing a BECS form. The first withdrawal starts from your child's first swimming lesson. Money will be debited from your account fortnightly thereafter.

3. PUBLIC HOLIDAYS

If your child's lesson falls on a public holiday (outside of the three weeks closure at Christmas) they are entitled to a makeup lesson within the following three months. We highly recommend make-up lessons be booked as close to the missed lesson as possible. Please email swimschool@goodlife.org.au to arrange this.

4. MAKE-UP LESSONS

In the event you cancel your child's lesson, they will be offered a makeup lesson. Make-up lessons will need to be booked a week in advance and must be used within three months of the original lesson. We cannot guarantee times will always be available to suit your needs. In this instance we offer a family swim pass to be used for the admission to our outdoor 25-metre and toddler pools. Make up lessons will not be offered for any absence of a scheduled lesson that has not been notified to reception or the swim school office via phone or email. We ask that you give us two hours notice if your child will not be attending their class. Make-up lessons do not roll-over to the following year.

5. CLASS HOLDS - LEARN TO SWIM ONLY

The class hold is ideal for holidays or where make-ups are difficult due to personal commitments. Classes will not be held for longer than four weeks unless a medical certificate is presented. In the event you wish for your child to take a break from swimming, we offer up to four weeks of class holds free of charge for every twelve months plus there will be an additional three-week closure over Christmas/New Year. Two weeks advanced notice must be given. Your child will be removed from their current schedule during the class hold period but will be guaranteed a place in their same lesson time on return from the class hold. If they require longer than four weeks (without a doctors certificate) re-enrolment of the same schedule cannot be guaranteed upon their return to lessons.

The Class Hold Request Form needs to be emailed or submitted to the swim school two weeks in advance. These are available at reception.

6. CANCELLATION AND REFUND POLICY

Refunds for missed or cancelled classes will not be offered. Credits for cancelled lessons will only be issued if a child has missed lessons due to major illness and upon presentation of a medical certificate.

7. POOL CLOSURE

Occasionally we may need to close the pool due to weather events or other unforeseen circumstances. In the event of this, we will provide you with additional make-ups for lessons cancelled, or if you prefer, a family swim pass.

8. PRIVACY OF INFORMATION

Goodlife Community Baptist Church privacy policy is in accordance with State and Federal Laws of Queensland and Australia. We do not share, sell, or exchange your information with anyone without your permission (unless required by law enforcement).

Goodlife Community Baptist Church does not send any unsolicited mail via traditional or electronic services. In signing this form we will add you to our confidential member database where you will receive occasional centre updates via email. You are free to unsubscribe at any time. We believe that establishing trust with our members; old, current, and future, is essential to our success.

GOODLIFE CODE OF CONDUCT

The Goodlife Community Centre has been established as a place for people to come, participate and connect with others in a safe and enjoyable setting.

The Goodlife Centre is based on Christian values and we will therefore endeavour to treat people in a manner that is both honouring to God and to individuals.

We believe in the value of all people and we desire to see this value influence everything that we do and also the way that the centre is presented and kept.

We ask that you, as a participant in the activities of the Goodlife Community Centre, behave in such a way that the atmosphere of the Goodlife Centre remains friendly and inclusive. Continued violation of these principles may result in the termination of membership for sake of the well-being of others.

Therefore we request that there be:

No use of profane, vulgar or abusive language

No destructive, disruptive or divisive conversation about other members. Please honour and respect othe individuals.

No physical altercations.

No consumption of alcohol on the Goodlife property

No smoking within the building or fenced enclosures (including the skate facility) and that all other Queensland state regulations are abided by whilst on the grounds of the centre.

No animals inside the building unless as an aid to a person with a disability.

Respect of the facility and its grounds.

Appropriate and respectful response to instructions given by a member of the Goodlife staff.